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ALUMINIUM FENCE SYSTEM LIMITED WARRANTY

1.PrimeAlux WARRANTY

PrimeAlux to ensure the highest quality of its Aluminum Fence System **AFS** (Aluminum fence and powder coated extrusion profile) Manufactured in Aqaba, Jordan. grants hereby to the buyer this limited warranty on the AFS in accordance with the following terms and conditions. This warranty applies if any of the following warranty conditions occurs within the years specified in below table from the Effective Date.

The warranty periods

Aluminum metal	20 years
Coated aluminum fence	15 years
Powder coated Aluminum Extrusion profile	10 years

2. DURATION, SCOPE, AND BENEFITS OF THE WARRANTY

- This Warranty is valid from the date of receipt of AFS, confirmed by the buyer on the delivery note ("**Effective Date**").
- The AFS exhibit **cracking, flaking, or peeling** (loss of adhesion) to the extent that is apparent on ordinary outdoor visual observation of the object from a standard viewing distance of 10 feet (3 meters) at a 45-degree angle. The above-mentioned incidents arise during normal use and moderate environment, the detected damage must affects more than 20% of the total project area to be considered.
- This warranty applies only when AFS is **properly installed** (according to the standard application instructions) into residential; commercial or industrial building parts. AFS must be cleaned twice per year following PrimeAlux cleaning instructions. Cleaning logs must be maintained and can be requested in case of claim. Any scratches or defects that occur during cleaning thereof will eliminate the warranty of defected part.
- Documentation proving **no long-term exposure to temperatures exceeding 80°C (176F)** must be provided if requested.
- PrimeAlux profiles weathering performance is in line with AAMA 2603. Color change shall be evaluated on an exposed coated surface that has been cleaned of surface soils and chalk. Color changes may not be uniform on surfaces that are not equally exposed to the sun and elements, PrimeAlux does not warrant that color changes will be uniform. Paint chalking is according to ASTM D-4214; test method A; rating No.8. coating fading and stain are not including in this warranty.
- PrimeAlux reserves the right to repair or replace defective materials at its sole discretion. If a replacement product is supplied, it will be the Company's standard type of product at the time of replacement and this may not be identical to the original unit or product provided or installed. PrimeAlux covers only the replacement of defective items, and **does not cover labor in removal or installation or freight**.

- If a warranty condition occurs during the validity term of this WARRANTY, this WARRANTY will supply the Buyer with the following warranty benefits, provided that the other requirements under this WARRANTY are met:

  i. if a defect arise during the warrantee period, compensation will be issues as follows:

Claim year for Aluminum panel slats	Compensation
0-5	100%
5-10	75%
10-15	50%

Claim year Powder coated profile	Compensation
0-3	100%
3-7	75%
7-10	50%

Compensation applies to **replacement material only**, PrimeAlux shall not be liable for any labor cost, loss of profit, business, revenue, goodwill, or anticipated savings or earnings due to the product not meeting the provided warranty.
This WARRANTY will continue to apply to any AFS that were replaced due to a warranty condition, but only for the unexpired portion of the WARRANTY validity term applicable to the original part.

3.CONDITIONS FOR SUBMITTING THE CLAIM

The Buyer will need to meet the conditions below to receive the Warranty Benefits for a Warranty Condition:

a. Sending written notice of the Warranty Condition within thirty (30) days of its discovery to:
Sales Department – PrimeAlux ltd.
b. Providing PrimeAlux with access to the affected materials on- site if requested.
c. Assist PrimeAlux as necessary in determining the exact cause of the Warranty Condition.
d. Providing such necessary documentation, photos, and videos as PrimeAlux may request to confirm the warranty condition.

4. EXCLUSIONS FROM THIS WARRANTY

AFS shall not be liable for the occurrence of any Warranty condition resulting from circumstances beyond PrimeAlux reasonable control, including any of the following:

i. Force majeure, including acts of God, falling objects, explosion, fire, vandalism, impact from objects, extreme weather conditions, or external forces.
ii. Exposure to industrial or chemical pollutant or harmful fumes or foreign substances in the atmosphere or salt spray (see disclaimer notes) or alkaline or acid environment, *unless customer informs PrimeAlux to suggest the right coating system and metal alloy.*
iii. Improper storage, handling, or installation including moisture entrapment or direct animal contact.
iv. Failures or damage resulting from corrosion of cut/bare exposed edges,
V. Mishandling of the AFS, including abuse, alteration, modification, improper use, or storage where materials/items such as snow guards and solar panels are attached/adhered to the Primealux supplied product,
vi. Damage caused by power washers, hard water or chemicals in sprinkler systems when sprinklers are not directed away from our fence, or resulting from exposures to chemicals, atmosphere and elements beyond normal weathering including use of chemical to clean, or any other improper cleaning method employed,
Cleaning Instruction from PrimeAlux has to be considered.

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5. DISCLAIMER

- Except for this Warranty, PrimeAlux makes no warranties, express or implied, and disclaims all implied warranties, including warranties of merchantability or fitness for a particular use or freedom from patent infringement. PrimeAlux shall not be liable for any special, incidental, or consequential damages. PrimeAlux shall not have any other liability with respect to the AFS, whether based on warranty, negligence, or any other legal theory.
- This warranty applies only to building parts installed within the agreed country or continent. This Warranty is non- transferable and will automatically expire upon any change or transfer of ownership of the property on which the fence is originally installed.
- Warranty is valid for AFS subjected to sea spray or installed on property located more than 3000 feet / 1000 meters from a salt-water environment. If the customer needs to install AFS on location less than 3000 feet/ 1000 meter, following conditions are applied

Distance from salt-water environment	Warranty period
1000-500 meter/ 3000-1600 feet	3 years
Less than 500 meter/ 1600 feet	No warranty, Special metal alloy and coating system have to be used,

- PrimeAlux shall not be liable for any actions and costs resulting therefrom, undertaken by the buyer without consulting with PrimeAlux and before obtaining PrimeAlux written approval. Any unauthorized action may void this warranty.
- This warranty is PrimeAlux complete and only warranty concerning AFS. It lists all of PrimeAlux obligations regarding AFS purchased by the buyer on or after the date shown below. It is only for the buyer's benefit, and the buyer may not assign it to any other person or entity. PrimeAlux may change or discontinue this warranty by providing the buyer with a 20-day advance written notice. This warranty shall be governed by the Jordanian laws.

For and on behalf of

PrimeAlux Ltd.